



## **General terms and conditions**

### **General**

- These conditions apply to all guests of B&B De Bodderie, located at Zijlkade 31, 4243 JD Nieuwland (municipality of Vijfheerenlanden). These general terms and conditions come into effect upon entering into the booking agreement.
- Rob and Karin Bodde are the owners and managers of B&B De Bodderie, hereinafter referred to as owner. The owner can be replaced.
- In the event of violation of these general terms and conditions, failure to follow instructions from the owner, the internal regulations and inappropriate behavior, B&B De Bodderie/the owner can deny and/or refuse guests access to our accommodation with immediate effect, without further notice and giving reasons and without refund of accommodation costs.

### **Liability and disputes:**

- B&B De Bodderie is not liable for damage, loss or theft of guests' property.
- Use of the accommodation B&B De Bodderie is at your own risk.
- In the event of disputes with B&B De Bodderie, (legal) costs will be borne by guests; this also applies to risks related to a stay. The administration of B&B De Bodderie is decisive, unless guests prove the contrary.
- Damage and loss of movable and immovable property of B&B De Bodderie must be reported immediately by guests and, if necessary/desirable, be compensated.

### **Force majeure**

- In the event of force majeure (e.g. natural disasters, illness, fire), the owner of B&B De Bodderie has the right to terminate the agreement without compensation.

### **Privacy**

- Personal data of guests will be treated confidentially and will only be used for the execution of the reservation.

### **Applicable law**

- Dutch law applies to the agreement and these conditions.
- Disputes are preferably resolved by mutual agreement. If this is not possible, disputes will be submitted to the competent court.

## **Reservation and confirmation**

- The rental agreement can be concluded by telephone or e-mail. There are two booking systems from which the reservation is definitively confirmed. These confirmations are legally valid and leading. The booking systems are Booking.com and our own reservation system via the website [www.debodderie.nl](http://www.debodderie.nl).
- Reservations can only be made by persons who have a permanent place of residence and are at least 18 years or older. These persons/guests must identify themselves with a passport or ID.
- When making a reservation, the guest must provide all requested information correctly, completely and truthfully.
- After receiving your reservation request, B&B De Bodderie will send a confirmation by e-mail via its own reservation system.
- If the guest makes a reservation via Booking.com, the final confirmation will follow after payment via Bookin.com.
- The direct reservation confirmation from B&B De Bodderie refers to the general terms and conditions.
- These conditions also apply to guests who book via Bookin.com.
- B&B De Bodderie does not accept reservations of more than 30 nights.

## **Payment**

- The total accommodation costs must be paid by bank transfer to the direct reservation system of B&B De Bodderie no later than 3 days before the check-in date. If the amount is not received on time, the reservation will be cancelled.
- If you have not booked directly, but with Booking.com, Booking.com's payment terms and conditions apply.

## **Cancellation**

- Cancellation up to 3 days before the check-in date is free of charge.
- If you cancel from 3 days before the check-in date, 100% of the booking amount is due. The booking amount must be transferred to (IBAN)
- NL47INGB0675006945 in the name of B&B De Bodderie, stating room name and dates of stay (check-in/check-out).
- If you have not booked directly, but with Booking.com, Booking.com's cancellation conditions apply.

# House rules

## **Arrival and departure**

- A valid ID must be shown upon arrival.
- Check-in on the day of arrival is from 3:00 PM to 9:00 PM.
- Check-out on the day of departure is possible until 11:00 am.
- Other times are possible, but in consultation with the owner.
- No refund will be made in the event of early departure.

## **Breakfast**

- Breakfast is served between 8:00 AM and 10:00 AM.
- The above times can be deviated from in consultation.

## **Your stay**

- The stay of children (0 to 18 years) is in consultation with the owners of B&B De Bodderie. As a rule, children cannot stay in a room without the presence of an adult. It is not possible to add extra beds. It is possible to place a cot, but the guest must bring it himself.
- Smoking is not allowed inside. Smoking is allowed in the garden, provided it does not cause any inconvenience to other guests.
- Open fire is not permitted indoors.
- Pets are not allowed.
- Noise pollution between 10 p.m. and 7 a.m. must be prevented. Radios and televisions should not be a nuisance to others.
- It is not permitted to bring decorations or have them brought by party planners. This applies to balloons, streamers, LED lighting, rose petals and confetti. Decoration is always done in consultation with the owners of the B&B.
- It is not permitted to light candles due to the fire alarm and fire hazard. The security system is activated immediately.
- It is not permitted to consume, use, trade or possess narcotics. This applies to the B&B and the associated grounds.
- It is not permitted to receive unregistered guests in the room.
- Please dispose of waste in the appropriate bins.